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PREDICTED EAST COAST WINTER STORM COULD BRING SIGNIFICANT SNOW TO SUEZ SERVICE AREAS THIS WEEK

press release

CUSTOMERS ARE ASKED TO PLAN FOR POTENTIALLY SEVERE WEATHER SYSTEM

As an anticipated winter storm moves up the East Coast later this week, SUEZ urges business and residential customers to be aware and prepare for impacts of possible snowfall, strong winds, coastal flooding and icing conditions in their communities.

"The National Weather Service is advising that an upcoming winter storm Friday into Saturday could be significant for the Mid-Atlantic region," said Jim Mastrokalos, Director of Operations. "While we are still a couple of days away, it is important for our customers to begin planning now for any possible emergencies," he added.

Mastrokalos said that local SUEZ operations teams are readying treatment facilities and fleets in order to provide uninterrupted service and immediate response to emergencies once the anticipated nor'easter approaches, which could create considerable impacts throughout the weekend.

"Although weather experts will continue to determine the storm's exact tract, impact and snowfall amounts, it is critical that customers check personal emergency preparedness plans and confirm they have ample emergency supplies such as flashlights, batteries and food ahead of time," Mastrokalos said. "We also ask that our customers store extra tap water in clean, food-grade storage containers for cooking and drinking," he added.

In case of sizeable snowfall, SUEZ asks business and residential customers to help ensure that fire hydrants near properties are kept clear. Cleaning a three-foot space around fire hydrants can help safeguard the safety of all communities in case water is needed to battle a fire.

SUEZ also reminds customers to report any water leaks they may observe coming from fire hydrants, streets, sidewalks, or vacant homes during storms and plummeting winter temperatures.

Customers can obtain updated information by calling customer service at 877-565-1456 or visiting the SUEZ website at <u>www.mysuezwater.com</u> as well as SUEZ social media channels.

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About SUEZ North America:

SUEZ North America operates across all 50 states and Canada with 2,800 employees dedicated to environmental sustainability and smart and sustainable resource management. The company provides drinking water, wastewater and waste collection service to nearly 7 million people on a daily basis; treats 560 million gallons of water and over 460 million gallons of wastewater each day; delivers water treatment and advanced network solutions to 16,000 industrial and municipal sites; processes 160,000 tons of waste for recycling; rehabilitates and maintains water assets for more than 6,000 municipal and industrial customers; and manages \$4.1 billion in total assets. The company posted revenues of \$1.1 billion in 2020 and is a subsidiary of Paris-based SUEZ.

About SUEZ:

Since the end of the 19^{th} century, SUEZ has built expertise aimed at helping people to constantly improve their quality of life by protecting their health and supporting economic growth. With an active presence on five continents, SUEZ and its 90,000 employees strive to preserve our environment's natural capital: water, soil, and air. SUEZ provides innovative and resilient solutions in water management, waste recovery, site remediation and air treatment, optimizing municipalities' and industries' resource management through "smart" cities and improving their environmental and economic performance. The Group delivers sanitation services to 64 million people and produces 7.1 billion m³ of drinking water. SUEZ is also a contributor to economic growth, with more than 200,000 jobs created directly and indirectly on an annual basis, and a provider of new resources, with 4.2 million tons of secondary raw materials produced. By 2030, the Group is targeting 100% sustainable solutions, with a positive impact on our environment, health and climate. SUEZ generated total revenue of €17,2 billion in 2020.

Find out more about the SUEZ Group on the website & on social media

