NEW JERSEY HOUSING AND MORTGAGE FINANCE AGENCY

# FORECLOSURE FAST FACTS STATEWIDE FORECLOSURE PREVENTION RESOURCES

#### Homeowners

The New Jersey HomeKeeper Program offers financial assistance to homeowners who are in danger of losing their homes as a direct result of unemployment or underemployment. For additional information, call toll-free at (855)-NJ-KEEP-1 or visit <u>www.njhomekeeper.gov</u>. Homeowners must work with a counseling agency listed in the brochure to determine eligibility.

The New Jersey Judiciary Foreclosure Mediation

**Program** provides homeowners with access to housing counselors and court trained mediators to resolve foreclosure actions by proposing work-out and payment arrangements between distressed borrowers and lenders. The program will also provide lawyers to income-eligible homeowners. Call **888-989-5277** to sign up or visit **www.njforeclosuremediation.org**.

**The National Foreclosure Mitigation Program (NFMC)** provides pre-foreclosure counseling and assistance to households facing foreclosure prior to the receipt of a foreclosure filing notice.

#### The New Jersey HOUSING COUNSELING

**AGENCIES** listed in this brochure have been trained in foreclosure prevention counseling. Residents can call directly to receive assistance.

The Mortgage Assistance Program provides funding to homeowners to bring mortgages current or to refinance

or renegotiate the terms of the mortgage. <u>Homeowners</u> <u>must work with a counseling agency</u> listed in the brochure to determine eligibility.

Anti-Predatory Lending If you feel you have been taken advantage of or misled by a lender, call Legal Services of New Jersey at **888-576-5529**. Legal Services of NJ provides legal representation to low-income New Jersey homeowners. Homeowners regardless of income level may file a complaint with the NJ Department of Banking and Insurance by calling **800-446-7467**.

**The Hope Hotline 1-888-995-HOPE** offers free, confidential help and assistance to homeowners with mortgage problems 24 hours a day / 7 days a week in English and Spanish.

#### Renters

You cannot be evicted without notice and without good cause. This is true even when a bank or mortgage lender files an action to foreclose on your rented property because your landlord has not paid the mortgage. If you find yourself facing eviction, call a lawyer. If you cannot afford a lawyer, you may be eligible for Legal Services. Find out by calling **888-576-5529**.

If you have been locked out of your home, call the Police Department in your municipality. Remember, the landlord or property owner must take you to court before you can be removed from your home.

# FORECLOSURE FAST FACTS STATEWIDE FORECLOSURE PREVENTION RESOURCES

## Housing Resource Center (HRC)

The **Housing Resource Center** provides a statewide listing of vacant for sale and rental properties. Visit <u>www.njhrc.gov</u> to search thousands of affordable units. HRC is free and anonymous. Vacancy information is updated biweekly.

#### Young People

The loss of a home affects every member of the family, not just the adults. The **2<sup>nd</sup> FLOOR Youth Toll-Free Helpline** lets young New Jerseyans between 10 and 24 years of age call and talk about whatever is on their mind. To speak to a counselor, call **888-222-2228**. Parental permission is not needed and all calls are confidential and anonymous.

#### Women

The **Women's Referral Central Hotline** provides referrals and basic information in areas such as discrimination, affordable housing, addiction services, domestic violence, employment and legal assistance. Please call **800-322-8092** for further information. The hotline is available 24 hours a day, 7 days a week.

#### **Military**

#### Veterans Counseling Hotline: 866-838-7654

The hotline is available 24 hours a day, 7 days a week.

#### Seniors

**Reverse Mortgage Program** A Reverse Mortgage is a special type of mortgage that allows homeowners, age 62 or over, to tap into the equity in their existing homes, or to purchase a new home. The Reverse Mortgage requires no repayment until the borrower leaves the home. For more information, call **1-800-NJ-HOUSE** or visit **www.state.nj.us/dca/hmfa/consu/senior/revers/** 

# **Homelessness Prevention**

**NJ Homelessness Prevention Program** provides limited financial assistance to low- and moderate-income tenants and homeowners in imminent danger of eviction or foreclosure due to temporary financial problems beyond their control. Funds are used to disburse payments in the forms of loans and grants to landlords and mortgage companies. Please call toll-free **866-889-6270**.

## **Home Heating Assistance**

**NJ SHARES** New Jersey Statewide Heating Assistance and Referral for Energy Services (New Jersey SHARES) is a non-profit organization charged with a mission to provide assistance to individuals and families living in New Jersey who are in need of temporary help in paying their energy bills. Call **1-866-NJSHARES** or visit **www.njshares.org/whereToApply/index.asp** to find out how to apply.

**The Universal Service Fund** (USF) is a program created by the State of New Jersey to help make natural gas and electric bills more affordable for low-income households. For further information or to locate the nearest application agency, call **800-510-3102**. Additional information about USF, including an application, is also available at **www.energyassistance.nj.gov**.

NJ Weatherization Program Assists elderly, handicapped and low-income persons in weatherizing their homes, improving their heating system efficiency and conserving energy. Visit <u>www.state.nj.us/recovery/</u> <u>programs/wap.html</u> for more program info. Call 1-800-510-3102 or visit <u>www.state.nj.us/dca/divisions/dhcr/</u> <u>forms/docs/wealist.doc</u> to find a service provider near you.

## **General Assistance**

**For General Assistance - Call 211**. Call Specialists will provide information and referral for services including:

- **Basic Human Needs Resources -** food banks, rent assistance and utility assistance;
- Seniors and Persons with Disabilities congregate meals, Meals on Wheels, adult daycare and transportation;
- Children, Youth and Families childcare, after school programs, mentoring, protective services, tutoring; and
- Employment Supports financial assistance and job training.

## New Jersey Self-Help Clearinghouse

Self-help groups can connect you with others who truly understand. **NJ Self-Help Clearinghouse** has information on over 4,500 self-help groups for addictions, abuse, health, loss, mental health, disabilities, family and parenting concerns. Services are free and confidential. Call toll-free **800-367-6274**.

# NJHELPS

**NJHELPS** is a one stop resource for state programs to assist residents of New Jersey.

Visit <u>www.njhelps.org</u> to self-screen in English or Spanish for over 28 programs such as food stamps, prescription drug assistance, Work First New Jersey, assisted living, and more. NJHELPS also lists over 30 hotline resources for child care, child support, support for working families and more.

## **Statewide Hotlines**

Domestic Abuse Hotline	1-800-572-7233	
Addiction Hotline	211	
Food Stamp Info Line	<b>1-800-687-9512</b> or online application available at <b>www.njhelps.org</b>	

# HOUSING COUNSELING AGENCIES

The following is a list of agencies that have partnered with the NJ HMFA and have been trained in foreclosure prevention. If you need help with your mortgage, call a counseling agency that operates in the county where you live. Unless otherwise noted, all of the following agencies participate in the Foreclosure Mediation Program.

## ATLANTIC COUNTY

Atlantic Human Resources 1 South NY Ave. Suite 303 Atlantic City, NJ 08401 **609-348-4131 x222** 

#### Consumer Credit and Budget Counseling

299 South Shore Road U.S. Route 9 S. P.O. Box 866 Marmora, NJ 08223 **609-390-9652 x201** 

Novadebt 1-866-855-7709

### **BERGEN COUNTY**

Episcopal Community Development 620 Clinton Ave. Newark, NJ 07108 **973-710-1501** 

\*Paterson Task Force 973-279-2333

Urban League of Bergen County 40 N. Van Brunt Street Englewood, NJ 07631 **201-568-4988** 

#### **BURLINGTON COUNTY**

American Credit Alliance, Inc. **609-393-5400** 

Burlington County Community Action Program One Van Sciver Parkway Willingboro, NJ 08046 **609-835-4329** 

Clarifi 2000 Rt. 38, Suite 615 Cherry Hill, NJ 08002 800-989-2227

Jersey Counseling 1844 South Broadway Camden, NJ 08104 856-541-1000

# CAMDEN COUNTY

American Credit Alliance, Inc. **609-393-5400** 

Clarifi 800-989-2227

Gateway Community Action Partnership 856-451-6330 x6679 or 6695

Jersey Counseling 856-541-1000

NJ Citizen Action 800-656-9637 973-643-8800

# Parkside Business and Community in Partnership, Inc. (PBCIP) 1487 Kenwood Avenue Camden, NJ 08103 856-964-0440

# CAPE MAY COUNTY

Atlantic Human Resources **609-348-4131 ext. 222** 

Consumer Credit and Budget Counseling **609-390-9652 x201** 

#### CUMBERLAND COUNTY

American Credit Alliance, Inc. **609-393-5400** 

Clarifi **800-989-2227** 

Consumer Credit and Budget Counseling **609-390-9652 x201** 

Gateway Community Action Partnership 110 Cohancey Street Bridgeton, NJ 08302 856-451-6330 x6679 or 6695 Jersey Counseling 856-541-1000

# ESSEX COUNTY

Brand New Day 908-282-0781 x109

Episcopal Community Development 973-710-1501

La Casa de Don Pedro 317 Roseville Ave Newark, NJ 07107 **973-485-0701** 

NJ Citizen Action 744 Broad Street Suite 2080 Newark, NJ 07102

800-656-9637

973-643-8800

Tri-City Peoples Corporation 55 Washington Street East Orange, NJ 07017 973-676-5506 x2205 800-860-0566

Urban League of Bergen County **201-568-4988** 

†Urban League of Union County
908-351-7200
(Does <u>not</u> work in HomeKeeper Program)

# GLOUCESTER COUNTY

Clarifi **800-989-2227** 

Gateway Community Action Partnership 856-451-6330 x6679 or 6695

American Credit Alliance, Inc. **609-393-5400** 

Jersey Counseling 856-541-1000

# HUDSON COUNTY

Episcopal Community Development 973-710-1501

†Urban League of Union County 908-351-7200 (Does <u>not</u> work in HomeKeeper Program)

## HUNTERDON COUNTY

American Credit Alliance, Inc. **609-393-5400** 

Central Jersey Housing Resource Center (CJHRC) 600 First Ave., Suite 3 Raritan, NJ 08869 908-704-9649 Mailbox #1

NJ Citizen Action 800-656-9637 973-643-8800

# MERCER COUNTY

Affordable Housing Alliance of NJ **732-389-2958** 

American Credit Alliance, Inc. 23 Warren Street Trenton, NJ 08608

609-393-5400 Clarifi

800-989-2227

Isles Inc. 10 Wood Street Trenton, NJ 08618 609-341-4791

Novadebt 1-866-855-7709

## MIDDLESEX COUNTY

Faith Fellowship CDC 2707 Main Street Sayreville, NJ 08872 **732-727-9500** 

\*Working only in HomeKeeper Program *†*Working only in Mediation Program \*\*Does not work in Mediation Program

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1-800-NJ-HOUSE | www.njhousing.gov

#### NJ Citizen Action

75 Raritan Avenue Highland Park, NJ 08904 800-656-9637 973-643-8800

Novadebt 1-866-855-7709

Puerto Rican Action Board 90 Jersey Avenue New Brunswick, NJ 08903 732-249-9700 x150 or 154

#### MONMOUTH COUNTY

Affordable Housing Alliance of NJ 59 Broad Street Eatontown, NJ 07724 **732-389-2958** 

Faith Fellowship CDC 732-727-9500

Novadebt 225 Willowbrook Road Freehold, NJ 07728 **1-866-855-7709** 

# **MORRIS COUNTY**

Episcopal Community Development 973-710-1501

\*\*Housing Partnership 2 East Blackwell St. Suite 12 Dover, NJ 07801 973-659-1414

# Urban League

of Morris County 300 Madison Avenue Suite A Morristown, NJ 07960 **973-539-2121** 

#### **OCEAN COUNTY**

Affordable Housing Alliance of NJ **732-389-2958** 

American Credit Alliance, Inc. **609-393-5400** 

Novadebt 1-866-855-7709

O.C.E.A.N. Inc. 40 Washington Street Toms River, NJ 08753 **732-244-2351 x22** 

#### **PASSAIC COUNTY**

Episcopal Community Development 973-710-1501

NJ Citizen Action 800-656-9637 973-643-8800

#### Paterson Housing

Authority 60 Van Houten Street P.O. Box H Paterson, NJ 07509 **973-345-5788** 

\*Paterson Task Force 9 Colt Street Paterson, NJ 07505 973-279-2333

## SALEM COUNTY

Clarifi

203 E. Broadway Suite 1020 Salem, NJ 08079 800-989-2227 Gateway Community Action Partnership 856-451-6330 x6679 or 6695

Jersey Counseling **856-541-1000** 

## SOMERSET COUNTY

American Credit Alliance, Inc. **609-393-5400** 

Faith Fellowship CDC **732-727-9500** 

Central Jersey Housing Resource Center (CJHRC) 600 First Ave., Suite 3 Raritan, NJ 08869 908-704-9649 Mailbox #1

Novadebt

1-866-855-7709

Puerto Rican Action Board 732-249-9700 x150 or 154

#### SUSSEX COUNTY

\*\*Housing Partnership 973-659-1414

Urban League of Morris County 973-539-2121

# UNION COUNTY

NJ Citizen Action 800-656-9637 973-643-8800

# Brand New Day

176 First Street Elizabeth, NJ 07206 908-282-0781 ext. 109 Faith Fellowship CDC 732-727-9500

#### **Tri-City Peoples**

Corporation 973-676-5506 x2205 800-860-0566

# **†**Urban League

of Union County 288 North Broad St. 2nd Fl. Elizabeth, NJ 07208 **908-351-7200** (Does <u>not</u> work in HomeKeeper Program)

#### WARREN COUNTY

American Credit Alliance, Inc. **609-393-5400** 

\*\*Housing Partnership 973-659-1414

Urban League of Morris County 973-539-2121

\*Working only in HomeKeeper Program †Working only in Mediation Program \*\*Does not work in Mediation Program

# **COUNTY SOCIAL SERVICE AGENCIES**

The following is a list of county social services agencies where you will be able to access services such as Medicaid, Food Stamps, Child Support, emergency assistance and employment support.

Atlantic County	Bergen County	Burlington County	Camden County
P.O. Box 869, 1333 Atlantic Ave Atlantic City, NJ 08401 <b>609-348-3001</b>	216 Route 17 North Rochelle Park, NJ 07662 <b>201-368-4200</b>	795 Woodlane Road Mount Holly, NJ 08060 <b>609-261-1000</b>	600 Market Street Camden, NJ 08102 <b>856-225-8800</b>
Cape May County	Cumberland County	Essex County	Gloucester County
4005 Route 9 South Rio Grande, NJ 08242 <b>609-886-6200</b>	275 N. Delsea Drive, 1st Floor Vineland, NJ 08360 <b>856-691-4600</b>	18 Rector St, 9th Floor Newark, NJ 07102 <b>973-733-3000</b>	400 Hollydell Dr. Sewell, NJ 08080 <b>856-582-9200</b>
Hudson County	Hunterdon County	Mercer County	Middlesex County
2 Enos Place Jersey City, NJ 07306 <b>201-420-3000 or 201-420-3172</b>	6 Gaunt Place Flemington, NJ 08822 <b>908-788-1300</b>	200 Wolverton St., P.O. Box 01450 Trenton, NJ 08650 <b>609-989-4320</b>	181 How Lane , P.O. Box 509 New Brunswick, NJ 08903 <b>732-745-3500</b>
Monmouth County	Morris County	Ocean County	Passaic County
Kozloski Road, P.O. Box 3000 Freehold, NJ 07728 <b>732-431-6000</b>	340 W. Hanover, P.O. Box 900 Morristown, NJ 07963 <b>973-326-7800</b>	1027 Hooper Ave., P.O. Box 547 Toms River, NJ 08754 <b>732-349-1500</b>	80 Hamilton Street Paterson, NJ 07505-2060 <b>973-881-0100</b>
Salem County	Somerset County	Sussex County	Union County
147 S. Virginia Avenue Penns Grove, NJ 08069 <b>856-299-7200</b>	73 E. High Street, P.O. Box 936 Somerville, NJ 08876 <b>908-526-8800</b>	18 Church Street, P.O. Box 218 Newton, NJ 07860 <b>973-383-3600</b>	342 Westminster Avenue Elizabeth, NJ 07208 <b>908-965-2700 or</b> 200 West 2nd Street Plainfield, NJ 07060 <b>908 – 791-7000</b>
	Warren County Courthouse Annex		
	Second and Hardwick Streets, 501 Second Street Belvidere, NJ 07823 <b>908-475-6301</b>		

# **BEWARE OF FORECLOSURE RESCUE SCAMS - HELP IS FREE!**

- There is never a fee to get assistance or information about Making Home Affordable from your lender or a HUD-approved housing counselor or a NJ Housing Counseling Agency listed in this document.
- Beware of any person or organization that asks you to pay a fee in exchange for housing counseling services or modification of a delinquent loan. Do not pay walk away!
- Beware of anyone who says they can "save" your home if you sign or transfer over the deed to your house. Do not sign over the deed to your property to any organization or individual unless you are working directly with your mortgage company to forgive your debt.
- Never make your mortgage payments to anyone other than your mortgage company without their approval.

The Attorney General urges any member of the public who has been a victim of mortgage-related fraud to report it by calling the Division of Consumer Affairs' toll-free hotline at 1-800-242-5846. Consumers from out of state can call 973-504-6200. Those seeking to file a complaint can also visit the Division's Web site at <u>www.njconsumeraffairs.gov</u>.